



## **Annual Quality Plan**

OneCare has developed a quality work plan for 2017 that includes quality assurance activities, performance measurement and performance improvement activities.

**Quality Assurance:** These activities focus on auditing of internal data collection systems and personnel. Goals are set for targets on reliability and quality of data submitted in a testing environment on a regular basis.

**Performance Measurement:** These activities include participation in the yearly collection of quality measures. Quality measure collection is a process that involves a random sampling of patients that are reviewed for provider adherence to best practice guidelines. The collection is completed by information from claims, medical record reviews, and patient surveys. The annual audit of this information allows for monitoring our performance on payer specific quality measures in as close to real time as possible and serves as a review for quality gaps. The network use these data and analyses to drive initiatives and make proactive decisions on documentation and coding standards so that necessary data elements are captured within medical records and claims data and to ultimately improve quality of care and patient outcomes. Randomly selected patients are identified for a survey of their experience of care and for assessment of the quality of care delivered by the OneCare network. Claims data for all patients attributed to OneCare (who have not opted out of sharing their data) are analyzed and organized to understand more about the care and costs of care throughout the network.

**Performance Improvement:** These activities support the development and continuous improvement of a provider-driven, integrated health care delivery system structured at the local community level. OneCare partners with a regional clinical representative in each community to champion and lead community-based projects. OneCare supports these collaborations with activities designed to improve one or more clinical areas working across organizations that provide services in the community. This model emphasizes local decision-making to improve coordination of the local systems, improve care systems and reduce duplication or wasteful care. OneCare's data analytics platform supports the work of the community collaboratives by tracking and reporting on metrics specific to the improvement activities that communities undertake. OneCare's Quality Improvement Committee helps to prioritize projects aimed at different populations. A subcommittee devoted to projects aimed at the pediatric population and OneCare's collaboration with the Vermont Child Health Improvement Program (VCHIP) provide a forum to meet on a regular basis and primary care providers of pediatric care prioritize strategies and projects designed to improve the health of the pediatric population in Vermont.

- **Quality Measures List**
  - **2017 MIPS APM quality measures for OneCare as MSSP Track 1 ACO:**[2017 MIPS APM MSSP Track 1- QM 2016-17 Benchmarks.pdf](#)
  - **Historical scorecards:** [OCV Scorecards All Payers.pdf](#)
  - **Map of OneCare HSA Community Collaborative Projects:** [OneCare Health Service Area Community Collaborative Projects.pdf](#)
  - **Network Success Stories**
    - [CHF NSS Final.pdf](#)
    - [Commercial Immunization NSS Final.pdf](#)
    - [Diabetic Retinal Eye Exam NSS -final.pdf](#)
    - [Hospice NSS Final.pdf](#)
    - [Medicaid Depression Screening NSS Final.pdf](#)
    - [Medicare Shared Savings Programs NSS Final.pdf](#)