



OneCareVermont

Clinical Guidelines

Clinical Guidelines are recommendations intended to optimize patient care that are informed by a systematic review of evidence and an assessment of the potential outcomes of all care options available. OneCare participants follow evidence-based clinical guidelines to support patient care and effective patient-oriented decision-making to optimize patient outcomes. OneCare participants are encouraged to share clinical guidelines across organizational boundaries to facilitate effective care delivery. OneCare partners with the Department of Vermont Health Access (DVHA) use of evidence-based clinical content on utilization guidelines. The goals of the clinical guidelines are to drive appropriate, culturally competent care with evidence-based decision support, to validate appropriate care with quality indicators and reporting, to monitor data identifying trends and areas for potential improvement. When appropriate clinical guidelines are not clear (as may be the case with rare conditions), OneCare's Chief Medical Officer is available to consult with clinicians in the network and can provide clinical decision-making support through InterQual's Evidence Based Guidelines. This tool provides a framework for actionable, evidence-based clinical intelligence that helps optimize care management decisions, support the appropriateness of care, manage medical costs and foster appropriate utilization of resources. The network of OneCare providers will be able to access these evidence-based decision management supports through the medical director and chief medical officer of OneCare Vermont.

- **Inter Qual website:**
 - <http://www.mckesson.com/health-plans/decision-management/decision-management-interqual/interqual-criteria/>