

OneCare Web Site Privacy Statement

We understand the importance of safeguarding personal information and are committed to protecting your privacy. This privacy statement is offered to answer the following questions:

1. What Web site does this Statement cover?
2. What personal information do we collect through this Web site?
3. How do we use personal information?
4. How can you remove personal information from our files?
5. Do we use "cookies" and if so, for what purpose?
6. What can you assume about links to third party Web sites?
7. Do we track your use of the Web site?
8. What about e-mails you submit through the Web site?

OneCare Contact Information

Please feel free to contact our OneCare Operations Department if you have any questions or concerns about this Statement at:

- Phone: 802-847-7220, Option 2 or Toll-free: 877-644-7176, Option 2
- Email: VTMedicaidNextGen@onecarevt.org

1. What Web site does this Privacy Statement cover?

The Statement covers the onecarevt.org website.

2. What personal information do we collect through this Web site?

You may use this website without providing any personal information (e.g., your name, address, or phone number). We only obtain personal information if you choose to provide it to us (for example to send a complaint through our contact form).

3. How Do We Use Personal Information?

We will use any personal information you provide to resolve any question you may send us through our contact form. We do not sell personal information.

4. How Can You Remove Personal Information From Our Files?

We maintain a database of any requests sent to us for resolution. If you would like to be removed from that list after previously providing personal information, please send an email to the address above.

5. Do We Use Cookies And If So, For What Purpose?

"Cookies" are electronic pieces of information which can be stored by your browser on the hard drive of your computer. We do use cookies, but only to determine whether someone has previously visited the Web site. Most browsers automatically accept a cookie, but you can usually modify the settings on your browser to refuse cookies or to let you know when one has been accepted.

6. What Can You Assume About Links to Third Party Web Sites?

Our website does contain links to other sites, but this Statement does not apply to those sites. As noted earlier, this Statement applies only to the onecarevt.org website. We encourage you to read the privacy policies on other sites before providing any personal information through those sites.

7. Do We Track Your Use of the Website?

We collect the domain name of your computer server when you access the Web site, but we use that information only to determine how many persons visit our site on a daily basis. We also track all uses of the site to gain information to help us understand how you use the site, what portions of the site are most frequently accessed, and how we can improve the site to better meet your needs.

8. What About Emails You Submit Through the Website?

You may submit e-mails through the website, and those e-mails will often contain your personal information. This Statement applies to emails you submit to OneCare. If you have any questions or concerns regarding such emails, please contact OneCare at the information above, who will work with you to address your questions or concerns.

Your Consent.

By using our website, you consent to the Statement. We will post changes to the Statement on this page so that you can always be aware of the types of information that we collect and how we use that information.